

# Hi-Lighter

SEPTEMBER/OCTOBER 2025



Hanover Park <sup>USA</sup>  
America's Global Village

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Editor in Chief - Sue Krauser  
skrauser@hpil.org

## Holiday Closure

Village Hall will be closed Friday, September 1st for Labor Day.

Police & Fire will remain open 24/7.



Select the "Notify Me" icon on the Home page of our website to stay informed of current events and happenings in the Village by signing up for our eNews.



# Hanover Park Fire Department Open House



## SEE HOW A FIRE STATION OPERATES & PARTICIPATE IN FIRE SAFETY ACTIVITIES

- Learn "hands only" CPR
- Practice being a firefighter (kids only)
- See life-saving equipment and tools
- Talk and Interact with Firefighters
- Visit with community partners
- Learn about Weather Safety
- **Live Fire Demonstration at 12:00 Noon**



**OCTOBER 4, 2025**  
**10 AM - 2 PM**



[www.hpil.org/1043/fire-department](http://www.hpil.org/1043/fire-department)



**FIRE STATION #15**  
**6850 BARRINGTON RD.**



CALL 630-823-5800 FOR MORE INFORMATION

# Calendar of Events

**Sonya Crawshaw  
Branch Library**  
4300 Audrey Lane  
Hanover Park  
630-837-6800

## Family Concert Series

**Cielito Lindo Mariachi Band**  
September 21 • 2 p.m.



**Rhythm Giants**  
October 19 • 2 p.m.

All ages welcome to our free Sunday concerts. To register, visit [pclub.org/events](http://pclub.org/events) or call 331-808-3515. Concerts take place at the Main Library, located at 1405 S. Park Avenue in Streamwood.

**Oktoberfest Celebration with Chef Susan Maddox**  
Monday, September 22 • 7 p.m.  
Get a taste of the popular German festival as Chef Susan Maddox prepares some Oktoberfest food.

**Author Fair**  
Saturday, September 27  
1:00-4:00 p.m.

- Connect with local authors
- Learn about new titles
- Purchase signed copies of books
- Q&A with select authors
- Enter a prize drawing

A full list of participating authors will be posted on our website.

No Registration Required!



**Hanover Park  
Branch Library**  
1266 Irving Park Road  
Hanover Park  
630-372-7800

Visit [www.schaumburglibrary.org](http://www.schaumburglibrary.org) for the latest updates.

**Knit and Stitch Group**  
Saturdays, September 13,  
October 11, & November 8  
1-3 p.m.

Do you knit, crochet, embroider, or do some other needlecraft? This is an excellent opportunity to learn new crafts, chat with other crafters, improve your skills, and share your expertise. Bring your own supplies. Open to everyone of every skill level, no registration required.

**ESL Conversation Club**  
Thursday, Sept. 11, 25 and  
Oct. 2, 9 • 1:30-2:30 p.m.

Practice your English conversation skills with other intermediate level English language learners. Please choose one session per week to help ensure they have space to accommodate everyone who is interested. Registration required.

**Hispanic Heritage Month**  
Monday, Sept. 22 • 5:30-6:15 p.m.

Join us for a dance demonstration from Grupo Folklorico Quetzal in honor of Hispanic Heritage Month. Learn about clothing, dance styles, and culture.

**Halloween Happenings**  
Tuesday, Oct. 21 • 6:30-7:30 p.m.

A Tale of Two Chicagos: White City and The Murder Castle of Englewood. Clarence Goodman presents Chicago's first World's Fair and America's first serial killer. Learn how HH Holmes committed a series of murders in his Englewood castle against the backdrop of the Columbian Exposition of 1893.

## September

- 1** Labor Day - Village Hall Closed
- 4** Village Board Meeting..... 7:00 pm / Room 214
- 6** Veterans Committee..... 9:00 am / PD Comm Rm
- 9** Economic Dev. Committee.... 12:30 pm / Room 214
- 10** Special Events Committee..... 12:30 pm / Room 212
- 11** Development Commission.... 7:00 pm / Room 214
- 16** CIDC Committee..... 6:15 pm / Room 214
- 21** Water Bills Due
- 23** Historical Committee..... 6:00 pm / Room 214
- 23** Environmental Committee... 7:00 pm / Room 214
- 25** Sister Cities Committee..... 7:00 pm / PD Comm Rm

## October

- 2** Village Board Workshop..... 5:30 pm / Room 214
- 2** Village Board Meeting..... 7:00 pm / Room 214
- 4** Veterans Committee. .... 9:00 am / PD Comm Rm
- 4** Fire Dept Open House..... 10:00 am / Fire Station #15
- 9** Development Commission... 7:00 pm / Room 214
- 10** Hispanic Heritage Month..... 6:00 pm / Room 214
- 14** Economic Dev. Committee.. 12:30 pm / Room 214
- 16** Village Board Meeting..... 7:00 pm / Room 214
- 21** Water Bills Due
- 21** CIDC Committee..... 6:15 pm / Room 214
- 23** Sister Cities Committee..... 7:00 pm / PD Comm Rm
- 28** Historical Committee..... 6:00 pm / Room 214
- 28** Environmental Committee... 7:00 pm / Room 214

Subscribe to the Hanover Park eNews! Don't miss the latest news, events, and headlines in the Village. Sign up TODAY and stay connected. The eNews is published every Friday afternoon with the local happenings for the upcoming week. Visit our website at [www.hpil.org](http://www.hpil.org), click on the Notify Me icon and sign-up.

# MINUTE WITH THE MAYOR



The new school year has begun! I want to take a moment to welcome all of our students, teachers, and families back to school. This is an exciting time filled with fresh opportunities to learn, grow, and connect. As you head out each day, please remember to stay safe—whether you're walking, biking, riding the bus, or driving through school zones. Let's all do our part to watch out for one another and ensure another safe and successful school year for every child in our community.

Our Village's focus on safety also led to the recent passage of an Ordinance regulating the use of electric bikes and scooters in the community. This Ordinance clarifies age requirements for riders, as well as where bikes/scooters can be used. For more information, please visit our Police Department's webpage at [www.hpil.org/1044/Police-Department](http://www.hpil.org/1044/Police-Department). This information will be provided to the public on our website and social media in order to educate about how to safely utilize e-bikes and scooters as a mode of transport.

Here in our Village, we know how important it is for residents to have access to safe, efficient, and affordable transit options—whether it's getting to work, school, medical appointments, or simply connecting with neighbors and services. With this in mind, over the past few months, I have worked alongside numerous organizations and spoken to our legislators about finding a reliable, fair, and equitable way to fund our public transit system.

Mayors across the State, including myself, will continue to advocate for resources that support local transit improvements and ensure our voices are heard. We remain

committed to expanding transportation opportunities that meet the needs of all residents—because every community deserves to be connected.

I want to take a moment to express my deepest gratitude to the brave men and women in our community who have served in the United States Armed Forces. Your courage, sacrifice, and dedication to our country inspire us all. On behalf of the Village, thank you for your service.

I invite all residents to join us for the Fire Department Open House—a fun and educational event for the whole family. This is a great opportunity to meet our dedicated firefighters, tour the fire station, see live demonstrations, and learn valuable safety tips. Our Fire Department plays a vital role in protecting lives and property every day, and their commitment to serving our community is truly admirable. I encourage everyone to come out, show your support, and learn more about the essential work they do to keep us safe. This event is scheduled for October 4th from 10:00 AM to 2:00PM at Fire Station #15 located at 6850 Barrington Road.

The Village would like to thank all of our residents and community partners who joined us at our special events throughout the year, endured another busy season of road and water main construction, and shared valuable feedback during the Strategic Plan process. Your support, patience, and engagement help make our community stronger and ensure that together we continue moving in a positive direction.

Finally, it continues to be my pleasure to represent the people of Hanover Park, our hometown. We cannot do it without you! Take the time to volunteer and give back to our wonderful town, at the schools, churches, or assisting on the playing field. We are a Village that believes that all youth will have hope and achieve success without exception. Together, we are finding ways to believe in our youth and together we can make a difference in Hanover Park!

Mayor Rodney Craig

## BOARD OF TRUSTEES



Troy Albeck



Yasmeen Bankole



Jenni Broccolino



Liza Gutierrez



Jon Kunkel



Herb Porter

# Clerk's Corner:

## Youth Scholarship Program

The Clerk's Office has a youth scholarship program to assist families who are in financial need. This program helps the youth of Hanover Park participate in extra curricular activities in our community. The Village of Hanover Park will provide financial assistance to those residents who meet the eligibility requirements. The Clerk's Office will approve up to \$75.00 per child/per calendar year. Financial Assistance funds can be utilized for Park District classes and camps, Gymkhana, and A & A Music. Other options may be available. Please contact the clerk's office to inquire.

### Eligibility Requirements:

1. Must be a resident of Hanover Park
2. Must demonstrate financial need
3. May be used for Park District classes and camps, Gymkhana, and A & A Music. Must bring in program guide with class information (dates, times, and pricing)
4. May submit only one application per child living in the household per calendar year and receive up to \$75 toward the program or class.



Kristy Merrill  
Village Clerk



## FREE SCHOOL YEAR DROP-IN

Open to teens in grades 5-12!

Come hang out with us!  
Try fun hobbies, play games,  
enjoy snacks, get help with  
homework or tutoring, and  
make new friends in a super  
welcoming space!

TUE & THUR 2:30 - 6:00PM

WEDNESDAY 2:00 - 6:00PM

1211 Catalina Dr.  
Hanover Park, IL

Inside Greenbrook  
Tanglewood  
Community Center



THE VILLAGE OF HANOVER PARK

YOU ARE WARMLY INVITED TO THE

# VETERANS DAY Ceremony

HONORING ALL WHO HAVE SERVED

NOVEMBER 11<sup>TH</sup> ★ 7:00 PM

VILLAGE HALL BOARD ROOM (214)  
2121 W. LAKE STREET

Hanover Park<sup>USA</sup>  
America's Global Village

# Hi-Lighter

September/October 2025 Issue

The Hi-Lighter is published bi-monthly by the Village of Hanover Park  
2121 W. Lake Street  
Hanover Park, IL 60133

## Important Telephone Numbers: Police, Fire & Ambulance: 9-1-1

Main Number ..... 630.823.5600  
Police Information ..... 630.823.5500  
Public Works Dept..... 630.823.5700  
Comm. Development.... 630.823.5780  
Finance Department..... 630.823.5790  
Water Billing ..... 630.823.5799  
Fire Department..... 630.823.5800  
Inspectional Services..... 630.823.5860  
Police Department fax .. 630.823.5499  
Public Works fax ..... 630.823.5704  
Municipal Building fax ... 630.823.5786

## Code Enforcement Hotline 630.823.5572

## Village Board Meetings:

Meetings are held the first and third Thursdays of the month at 7:00 p.m. at the Municipal Building, 2121 W. Lake Street. The public is encouraged to attend.

## Call the Village Clerk's Office at 630-823-5601 or visit our website for dates, times and locations of the following regularly scheduled meetings:

- Cultural Inclusion & Diversity Comm.
- Development Commission
- Economic Development Committee
- Environmental Committee
- Historical Committee
- Sister Cities Committee
- Special Events Committee
- Veteran's Committee

Are you interested in serving on one?  
Call 630-823-5609.

## Curfew hours:

For those under 17 years of age -  
10:00 p.m. Sunday-Thursday  
11:00 p.m. on Friday and Saturday.

## Neighborhood Watch:

Interested in becoming a Neighborhood Watch block captain? Contact 630.823.5635 for more information.

For questions or concerns regarding Village services, call 630.823.5600.

[www.hpil.org](http://www.hpil.org)



The Hanover Park Police Department staffs 95 employees, split between 61 sworn officers and 34 civilian positions. The department is divided into two key divisions. The Operations Division is comprised of Patrol, Investigations, Crime Analysis, Special Operations, and Strategic Enforcement and Prevention. The Support Services Division is comprised of Accreditation, Code Enforcement, Records, and Staff Services. Since 2001, the police department has been nationally accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA). Through accreditation, the department maintains continued compliance with over 460 standards focused on law enforcement best practice.

The department prides itself in community policing through the Area Response Team (ART) Program. The ART Program involves assigning officers as area representatives for one-year periods, a strategy which results in increased familiarity between both the officer and the residents they serve. Each of the Village's six areas also has an assigned supervisor who is responsible for any issues that occur within that area and for the officers assigned to the area. Each quarter, the department hosts an ART Meeting which allows the community to meet with members of the department and further enhance police and community relations. The ART Program's main goal has been to provide continual crime reduction. Since implementing the ART Program in 2010, the department has seen significant reductions in Part I crime, culminating in 2024 having the lowest crime rates in the history of the Village.

The department's Police and Citizens Connected (PACC) initiative recognizes the importance of technology and social media platforms when sharing and receiving information with the community. The department provides transparent information related to police happenings primarily through the department's Facebook page, which maintains over 16,000 followers.

The department strives to provide the community with public education through initiatives, such as school safety drills, active shooter drills for businesses, and crime free housing seminars for landlords. Most recently, the police department launched its Citizen Police Academy. This ten-week program, open to adult residents of Hanover Park or those employed in Hanover Park, provides attendees with the opportunity to learn about the various divisions of the police department and even participate in scenario-based training, all while interacting with several members of the department staff. The police department is still accepting applications for the Fall 2025 class, which can be submitted here: <https://www.hpil.org/FormCenter/Police-4/Citizen-Police-Academy-Application-179>

We hope you enjoyed getting to know the Hanover Park Police Department. You can also find additional information on the police department's website at: <https://www.hpil.org/1044/Police-Department> or by following our Facebook page at <https://www.facebook.com/HanoverParkPD>



# International Flavors... Hometown Dining

Hanover Park is known as America's Global Village, and that spirit can be experienced right at the table. With a wide variety of global cuisines available, residents and visitors can enjoy authentic dishes from around the world without ever leaving town.



Did you know that Hanover Park has over 60 restaurants? From quaint taquerias to banquet/party rooms, from take-out to family-style

restaurants – check out our online Restaurant Map or the Dining Guide, already sorted by cuisine!

Several new restaurants have opened this year and more are poised to open soon, bringing fresh flavors, jobs, and additional dining options for our residents and visitors. The Village is committed to supporting local businesses and driving economic growth.

## New & Upcoming Restaurants in 2025

- Backstreet BBQ & Sushi (1555 Irving Park Rd.)
- BBQ Land (1234 Lake St.)
- Chicago Pros (7310 Barrington Rd.)
- Chiptole Mexian (1720 Lake St.)
- Crave Cafe (1053 Lake St.)
- Ke Chido (1509-B Irving Park Rd.)
- La Michoacana Premium (1300 Irving Park Rd.)
- Pollos La Perla Restaurant (1816 Irving Park Rd.)
- Raki Restaurant (5678 Arlington)
- Real La Michocana Premium (2103 Irving Park Rd.)
- Rich Paan House (2442 Army Trail Rd.)
- The Halal Steakhouse (2020 Army Trail Rd.)



Hanover Park To-Go is now Hanover Park Eats! This reflects the incredible range of cuisines and specials our restaurants offer, not just for takeout but also for dine-in! Each time you visit a Hanover Park restaurant, be sure to post your food pics and dining experience to help support our local restaurants. Sign up for free on Facebook by typing Hanover Park Eats in the search box on your Facebook page.

  
**HISPANIC HERITAGE  
MONTH CELEBRATION**  
JOIN HANOVER PARK'S CULTURAL INCLUSION AND DIVERSITY COMMITTEE AS WE CELEBRATE HISPANIC HERITAGE MONTH  
**ENJOY PERFORMANCES BY FOLKLORIC DANCE GROUPS  
AND SAMPLING DIVERSE HISPANIC CUISINE AND TREATS**  
-GUESTS ARE INVITED TO WEAR THEIR FINEST HERITAGE ATTIRE-  
**FRIDAY, OCTOBER 10TH**  
**6PM - 8PM**  
 HANOVER PARK PARK DISTRICT - DANCE ROOM A  
 1919 WALNUT AVENUE, HANOVER PARK  
 RSVP AT [BKURCZ@HPIL.ORG](mailto:BKURCZ@HPIL.ORG)

# Recycling Batteries



Batteries power our lives and are found in every electronic device imaginable. Although batteries are incredibly useful and convenient sources of power, they can pose dangerous challenges to the environment.

There are two types of batteries:

## Primary Cell

These batteries are not rechargeable. Often, we recognize them as AA, AAA, C, D, etc. They are considered single-use. The most common form of these batteries is alkaline, although some may now be lithium-based.

## Secondary Cell

These are rechargeable batteries. They come in a variety of sizes and powers. They are often uniquely configured in a pack to fit a specific device. The most common forms of these batteries are nickel metal hydride, lead acid, lithium-ion, and lithium-polymer.

## Garbage bin vs. Recycling bin

Today, alkaline batteries are considered benign and of little risk to people or the environment. Only alkaline batteries can legally and safely be placed in your trash bin only. For all other batteries, the primary concern is the potential for toxic materials to be landfilled, contaminating a stream, or causing a fire. NEVER put batteries of ANY KIND in your recycling bin. Lead acid or nickel-cadmium batteries contain heavy metals that are toxic to the environment. It is illegal to put automotive lead-acid batteries/rechargeable batteries in the garbage or recycling bin in Illinois. Batteries can only be recycled through special collection programs or drop-offs.

Where do I bring batteries for properly recycling?

- Contact your local Staples, Batteries +, battery supply store, hardware store, or electronic store. Many of these stores offer take-back programs.
- Contact your closest Household Hazardous Waste (HHW) facility. Note: as of August 2024, intact vapes from residents are now accepted at all Illinois HHW facilities.
- Check with the Illinois EPA for special one-day collection events that include batteries.
- Many local scrap metal recyclers, who also accept electronics, may accept batteries.
- Utilize the search resource at [www.Call2Recycle.com](http://www.Call2Recycle.com)
- Lead-acid car batteries are accepted at some auto part retailers
- EV battery recycling must go through an auto dealer or manufacturer.

What if I have additional questions or need further assistance and resources?  
Illinois Household Hazardous Waste (HHW) Facilities:

Chicago Household Chemicals & Computer Recycling Facility  
1150 N North Branch Street  
chicago.gov | 312.744.3060

Naperville Household Hazardous Waste Facility  
156 Fort Hill Drive  
Naperville.il.us | 630.420.6095

Cook County: Solid Waste Agency of Northern Cook County (SWANCC) | 847.724.920

DuPage County: DuPage County Environmental Division | 630.407.6700

Kane County: Division of Environmental and Water Resources | 630.208.3841

## Fall Home Maintenance Tips

As the autumn air settles in, it signals the appropriate moment to prepare our homes for the cooler months ahead. Proactive maintenance now can prevent potential issues and expenses later, ensuring your living space, whether a single-family house or an apartment, remains comfortable and efficient throughout the season. Let's review an essential Fall Home Maintenance Checklist to guide your preparations.

For homeowners, focusing on the exterior of your property is crucial. Begin by thoroughly cleaning gutters and downspouts to prevent water accumulation that can lead to damage during autumn rain and winter freezes. Inspect your roof for any loose or missing shingles and ensure your chimney (if applicable) is clean and free of obstructions. It is also advisable to drain and properly store garden hoses and to winterize outdoor faucets to prevent pipe bursts. Internally, now is the ideal time to schedule a professional inspection of your furnace to ensure its safe and efficient operation, and to replace air filters for improved indoor air quality.



Apartment residents, although not responsible for exterior structural elements such as gutters or roofs, still have vital tasks to consider. Begin by inspecting your windows and doors for drafts; sealing these with weatherstripping can significantly enhance heating efficiency and overall comfort. Clean your dryer vent to minimize fire hazards and optimize appliance performance. If your apartment features a balcony or patio, clean and store any outdoor furniture or décor to protect it from the elements. Additionally, this period is perfect for testing smoke detectors and carbon monoxide alarms and replacing batteries as needed to ensure full functionality.

Regardless of your living situation, a comprehensive fall cleaning can yield significant benefits. Decluttering and organizing prior to the holiday season can reduce stress, and a deep cleaning of carpets and hard surfaces will remove accumulated summer grime. By addressing these preventative measures now, you will not only enhance the comfort and safety of your home but also contribute to energy conservation and extend the lifespan of your appliances and property. Embrace the beauty of autumn with the assurance that your home is well-prepared for the changing seasons.



# Household Appliance and Electronics Disposal

Replacing household items can be expensive. When replacing items such as appliances and electronics please have a plan for proper disposal.

- Large Appliance Disposal: Pick-up is an additional cost and should be scheduled with Groot at: [www.groot.com/contact-us](http://www.groot.com/contact-us). Per Village Ordinance, appliances such as refrigerators shall not be discarded without removing the doors.
- Small Electric Items: For no additional cost, Groot will pick-up two electronic waste items, such as computers, monitors, or televisions (up to fifty pounds). Residents are required to contact Groot at least 24 hours in advance to assure pickup.



Additional recycling information is available at: [www.dupagecounty.gov/departments/environment\\_and\\_sustainability/recycling](http://www.dupagecounty.gov/departments/environment_and_sustainability/recycling) or in Cook County [www.cookcountyil.gov/CHaRMCenter](http://www.cookcountyil.gov/CHaRMCenter)



## A Trick or Treat Safety message from the Hanover Park Police Department

As your Police Department, we want everyone—young and old—to have a safe and spook-tacular Halloween! Whether you're heading out to trick-or-treat or staying in to hand out goodies, here are a few safety tips for a boo-tiful night:

- Walk in well-lit areas and stay on sidewalks.
- Wear reflective gear or glow sticks for visibility.
- Check all candy before eating.
- Cross streets at corners—never between parked cars.
- Drivers: Stay alert and drive slowly through neighborhoods.

### Officers on Patrol

Look out for our officers—we'll be out and about handing out high-fives and keeping our streets safe! Look for the Hanover Park Fire Engine, those spooky guys and gals will be parked on random streets in town handing out candy.

From all of us at the Hanover Park Police Department, stay safe, have fun, and Happy Halloween!



### WHEN WALKING

- CROSS THE STREET AT CORNERS**
- USE TRAFFIC SIGNALS AND CROSSWALKS**
- LOOK LEFT, RIGHT, AND THEN LEFT AGAIN BEFORE YOU CROSS**
- PUT YOUR PHONE DOWN AND HEAD UP WHEN CROSSING**
- HAVE CHILDREN LEARN TO MAKE EYE CONTACT WITH DRIVERS BEFORE CROSSING IN FRONT OF THEM**
- WALK ON SIDEWALKS, NOT THE STREET**
- KEEP A LOOKOUT FOR CARS THAT ARE TURNING OR BACKING UP**

### WHEN DRIVING

- DRIVE SLOWLY AND STAY ALERT**
- TAKE TIME TO LOOK FOR CHILDREN AT INTERSECTIONS, MEDIANS AND CURBS**
- BACK YOUR VEHICLE UP SLOWLY AND TRIPLE CHECK TO MAKE SURE NO ONE IS AROUND**
- ELIMINATE DISTRACTIONS**
- AROUND THE HOURS OF 5:30 TO 9:30 THERE WILL BE A LOT OF CHILDREN OUT. DRIVE EXTRA CAREFUL AT THESE HOURS**
- STOP FOR ALL CHILDREN AND ALLOW THEM TO CROSS IN FRONT OF YOU TO ELIMINATE THE RISK OF THEM DARTING OUT**

# The Historic Illinois Pet Cemetary

Written by Lisa Mueller, Poplar Creek Public Library Local History Librarian

Driving down County Farm Road, you have probably traveled past the distinctive stone posts of the Illinois Pet Cemetery. Family-owned and operated since 1926, it is the oldest pet cemetery business in Illinois, and it is still providing its services to owners.

Michael Bloze was inspired by pet cemeteries he saw in France during World War I, and he created the cemetery on family farmland. It was moved to its current location in 1930. After Michael's death, his wife Marie ran the cemetery for over forty years. The gravestones there show that pets such as Sir Montague, Marmalade, Mr. Skippy, and Dennis were well loved during their lifetimes.

You can find more Hanover Park history by visiting Poplar Creek Public Library's collection at [pplib.org/localhistory](http://pplib.org/localhistory). Email [history@pplib.org](mailto:history@pplib.org) or call (331) 808-3535 with any research questions. Our website shares images provided by the Hanover Park Historic Committee. If you are interested in helping preserve Hanover Park history, the Historic Committee meets at Village Hall every fourth Tuesday of the month.



## Your Voice, Our Future: Highlights from the Strategic Plan Survey



This year, the Village is updating our Strategic Plan. As part of the strategic plan process, the Village commissioned the Center for Governmental Studies (CGS) at Northern Illinois University (NIU) to conduct a statistically valid multi-mode survey of residents. The purpose

of the survey was to determine residents' opinions of living in the Village, Village government provided services, and the areas the Village government should focus their attention on. A similar survey was conducted in 2021.

The Village's staff recently received the survey results and are proud to share some of these highlights:

- Over 70% of respondents rated Hanover Park as a good or excellent place to live! This was a 5.8% increase compared to 2021.
- Respondents rated overall high levels of satisfaction for Village-services including police, fire, EMS, water/sewer, and garbage pick-up.
- A number of questions were asked regarding customer service, specifically those who have contacted the Village in the past 24 months. The Village saw notable

improvement since the 2021 survey, including in staff knowledge and responsiveness.

- The majority of respondents feel welcomed, included, and safe in the Village and are satisfied with the job the Village of Hanover Park is doing in addressing diversity, equity, and inclusion.
- The largest percentage of respondents selected police/public safety (37.5%) as the top priority, business attraction and retention (16.5%) as the second priority, and neighborhood street maintenance and repair (15.2%) as the third priority for the Village government in the next three years.
- Respondents also listed top concerns as street/sidewalk maintenance, property maintenance enforcement, and business attraction (especially restaurants).
- More than three-fifths (63.8%) of respondents reported that they receive information about the Village government from the Hi-Lighter newsletter, with 40.3% stating it is their most preferred source. We love to see that you love this newsletter!

We understand there is still room for improvement here in the Village! The survey results will assist the Village Board and staff in developing the strategic plan and choosing areas of service and projects to prioritize over the next three years. The strategic plan will be finalized by the end of this year. Once approved, the plan will be shared on our Village website.

# Charge Into Fire Safety

**From Phones to Power Tools: The Hanover Park Fire Department Urges Residents to Know the Risks of Lithium-Ion Batteries this Fire Prevention Week**

The Hanover Park Fire Department is teaming up with the National Fire Protection Association® (NFPA®) — the official sponsor of Fire Prevention Week™ (FPW™) for more than 100 years — to promote this year's FPW campaign, "Charge into Fire Safety™: Lithium-Ion Batteries in Your Home." It highlights how important it is to buy, charge, and recycle lithium-ion batteries safely.

Most of the electronics we use in our homes every day — smartphones, tablets, power and lawn tools, laptops, e-cigarettes, headphones, and toys, to name just a few — are powered by lithium-ion batteries. In fact, most everything that's rechargeable uses this type of battery.

If not used correctly or if damaged, lithium-ion batteries can overheat, start a fire, or even explode. To reduce these risks, look around your home — it's important to know which devices are powered by them. "Lithium-ion batteries are powerful, convenient, and they're just about everywhere," said Bernie Nevarez, Firefighter/Paramedic and Fire, Life, and Safety Educator. This year's Fire Prevention Week campaign helps people understand the importance of using these batteries correctly to prevent fires in the home and to follow the Buy, Charge, and Recycle Safely approach."

Buy only listed products.

- When buying a product that uses a lithium-ion battery, take time to research it. Look for a stamp from a nationally recognized testing lab on the packaging and product, which means that it meets important safety standards.
- Many products sold online and in stores may not meet safety standards and could increase the risk of fire.

Charge devices safely.

- Always use the cables that came with the product to charge it. Follow the instructions from the manufacturer.
- If you need a new charger, buy one from the manufacturer or one that the manufacturer has approved.
- Charge your device on a hard surface. Don't charge it under a pillow, on a bed, or on a couch. This could cause a fire.
- Don't overcharge your device. Unplug it or remove the battery when it's fully charged.

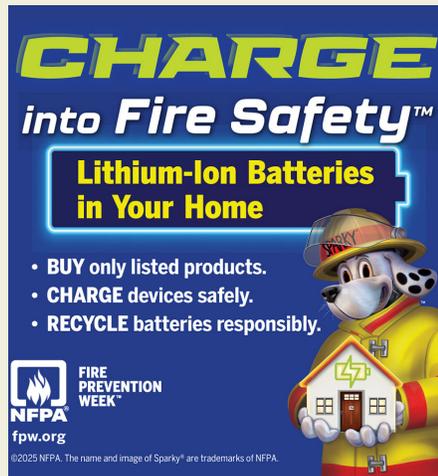
Recycle batteries responsibly.

- Don't throw lithium-ion batteries in the trash or regular recycling bins because they could catch fire.
- Recycling your device or battery at a safe battery recycling location is the best way to dispose of them. Visit [call2recycle.org](http://call2recycle.org) to find a recycling spot near you.

The Hanover Park Fire Department encourages all residents to be aware of their devices, follow the Buy, Charge, and Recycle Safely approach, and support this year's FPW theme, "Charge into Fire Safety™."

The Hanover Park Fire Department is hosting its annual open house in support of this year's FPW campaign on October 4, 2025 (10 am to 2 pm).

To find out more about FPW programs and activities in Hanover Park, please contact the Hanover Park Fire Department at 630-823-5800. For more information about Fire Prevention Week and lithium-ion battery safety, visit [fpw.org](http://fpw.org).



# Preparedness Pointers



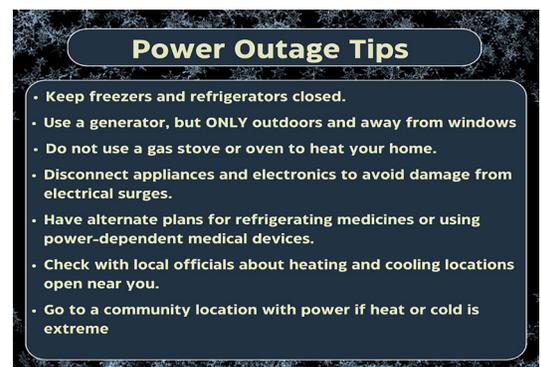
September is National Preparedness Month. When there is an emergency, make sure you and your family have a plan! It's important to talk to your family about a plan of where to meet, what to bring, and who to contact.

Recognize that in extreme situations, emergency resources may be limited. Be prepared to care for yourself and your family for at least three days. Here is a useful guide to what to pack in an Emergency Supply Kit.



Severe weather happens all year round for Hanover Park, but our fall weather pattern tends to bring some heavy storms our way. Is your family prepared for a power outage? Here are some tips to keep your family safe and comfortable during and after a storm.

- Have trees on your property trimmed this fall in preparation for severe weather.
- If the power goes out, keep freezers and refrigerators closed.
- Use a generator, but ONLY outdoors and away from windows.
- Do not use a stove or oven to heat your home.
- Disconnect appliances and electronics to avoid damage from electrical surges.
- Have a plan for keeping medications cool and to power any medical devices.



# Save on Your Trash Bill & More!

Did you know you might be eligible for a discount on your weekly trash service? The Illinois Benefit Access Program offers valuable savings that can help our residents.

This program provides discounts on more than just trash! It can also include reduced vehicle license plate fees and free public transit rides for eligible seniors and individuals with disabilities.

To see if you qualify:

1. Contact your township for details on the Benefit Access Program.
2. Visit the Illinois Department on Aging website: <https://ilaging.illinois.gov/benefitsaccess.html> for more information or to apply online.

Once you are approved for the Benefit Access Program, be sure to contact Hanover Park Public Works at 630-823-5700 to apply your discount to your trash service.

Don't miss out on potential savings!

# No Yard Waster Sticker Needed for November's Leaves

As fall approaches, please remember that leaves cannot be deposited onto the Village streets or parkways. Leaves can get into the curbline, clog storm drains, and cause flooding.

As a benefit to the residents of Hanover Park, leaf collection in November will not require a yard waste sticker to be collected by Groot Industries. This is during the month of NOVEMBER ONLY and is for LEAVES ONLY. You must rake your leaves, put them into a recyclable yard waste bag, and set them at the curb on your normal trash pick-up day.

All yard waste pick-up is offered until November 29, 2025. After this date, yard waste pick-up will not resume until spring. If you have any questions, please contact Groot Industries at 866-782-5161 or the Public Works Department at 630-823-5700.

# Fall Brush Pick-Up Program

The Village's brush pickup program provides FREE curbside residential brush pick up and will take place this fall in accordance with the following schedule:

### October 6th

- Area 1 (streets north of Lake St. & west of Barrington Rd) Cook County
- Area 2 (streets north of Lake St. & east of Barrington Rd.) Cook County

### October 20th

- Area 3 (streets south of Lake St. & north of Lawrence Ave.) DuPage County
- Area 4 (streets south of Lawrence Ave.) DuPage County

Brush must be placed at the curb by 7 a.m. on the day of your scheduled collection date to avoid missing your cycle. Residents are asked to follow the collection schedule listed above and on the Village's website at [www.hpil.org](http://www.hpil.org).

Residents are required to follow the brush preparation guidelines listed on this page and directed to call the Public Works Department at 630-823-5700 with any questions. Following the guidelines closely will ensure that your material will be collected as part of the program.

### GUIDELINES:

The Village will collect branches with a minimum of two (2) feet in length and a maximum of ten (10) feet in length. The branches must be less than eight (8) inches in diameter.

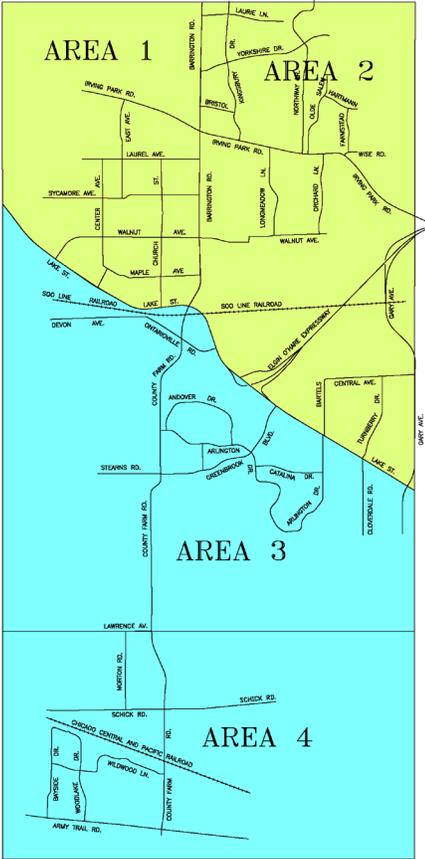
### What will not be picked up:

- Small hedge or pine clippings
- Yard waste or brush in containers
- Brush or branches with thorns
- Stumps or tree roots
- Unorganized or tangled brush piles

### How to stack brush:

- Do not bundle!
- Neatly stack the brush in one direction with the butt/cut end toward the street.
- Do not block access to the brush pile with your vehicle.
- No lumber, wire, rope, construction material or other material can be included with the brush
- Do not block the sidewalk when putting brush out

PLEASE REMEMBER: If you miss your scheduled brush pick up date, you can utilize the yard waste collection provided by Groot Services once a week through November 29, 2025. Yard waste stickers are required (except for the month of November). The yard waste must be placed in a special yard waste bag or branches must be tied in bundles up to 48 inches long and up to 18 inches in diameter. Please call Groot Services at 630-469-1036 with any questions.





# Fall Fun Fest 2025



Hanover Park USA

## FLAVORS OF HANOVER PARK RESTAURANT SHOWCASE

- Live Music • Hayrides
- Face Painting • Bounce House
- Crafts • Games • Local Vendors

**SEPTEMBER 6**  
**AT THE COMMUNITY CENTER 2PM-8PM**  
 1919 Walnut Ave. Hanover Park IL, 60133



2121 W. Lake St., Hanover Park, IL 60133  
www.hpil.org

### Elected Officials

Village President - Rodney S. Craig

Village Clerk - Kristy Merrill

- Troy Albuck, Trustee
- Jennifer Broccolino, Trustee
- Yasmeen Bankole, Trustee
- Liza Gutierrez, Trustee
- Jon Kunkel, Trustee
- Herb Porter, Trustee

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